



WEDDO

For the Wellbeing and Dignity of Older people

EU event, 22 June 2011, Utrecht

**Feedback of the first national
and EU coalition meetings**



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National meetings in the First phase

- From the 22nd March to 8 June
- Overall goal: gather different stakeholders at national and local level to explain the project and allow discussions on existing initiatives at national level and on a first draft of the quality framework
- Dissemination of the EUSTACEA Charter and of the guide.



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The WeDO project

- **Members of the coalitions**
 - Older people's organisations
 - Care homes and home care services
 - Ministries (Health, Social affairs, Labour, Education) and public agencies
 - Universities and Research institutes (Gerontology, Police)
 - Organisations fighting against domestic violence and elder abuse (helplines, information services, shelters)



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- **Members of the coalitions**
 - Women organisations
 - Hospitals
 - Quality standards inspectors/agencies
 - Insurers
 - Mental health organisations
 - Consumers organisations
 - Social Chambers, Welfare organisations
 - Local public authorities
 - Daily activities centers, charities
 - Ombudsman



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- **Feedback on the previous meetings**
 - General willingness to improve quality care and to fight elder abuse
 - Existing laws/standards or initiatives in all the countries but not enough implemented or coordinated
 - Recognition of the importance of key Principles for quality but need to think of the implementation



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- **General recommendations**

- Respect older people's rights and their human dignity, and improve the Image and status of the older person in the society
- **Empowerment and involvement in the care** , older people need to be able to express their needs and be part of quality improvement process
- Carers need to be supported : training, cooperation with families, carers organisations
- Need more specific geriatric skills and attractiveness of the care work
- Important budget cuts, austerity measures



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- **General recommendations**

- Call for integrated care, adapted to the changing needs of the person
- Need for standards, control over the quality
- Broad definition of Long-term care, towards 'services for older people in need of care and assistance'
- 'Person centred care' as the key principle



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- **General recommendations**
 - More prevention and early intervention
 - Support local level/community (local authorities, families, neighbourhood) in implementing the principles
- Initiatives needed to fight elder abuse, cooperation with police
- Specific approach with people with cognitive impairments and illnesses



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- **Next steps**

- Wish to continue the work and to make the coalition growing
- Reflect on the implementation of the principles within the coalitions (EU Partnership Guide)
- Build on what already exists to define national strategies/ modify existing strategies on quality of long-term care
- Gather existing good practices
- Autumn 2011: Second round of meetings



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Life of the national coalitions

- Communication activities:
 - Websites
 - Proper email address
 - Newsletters at national level
- Exchange of good practices
- Feedbacks on the principles of the quality framework for LTC
- Being national networks reflecting on LTC issues



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Thank you !



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