



For the Wellbeing and Dignity of Older people

2nd EU Event in Vienna, Austria

24 April 2012 - 9.00 – 16.00

Agenda

Meeting Venue:

[Hotel Palais Strudhof](#)

Pasteurgasse 1

A-1090 Wien

9.00 – 9.30 Registration of the participants

Morning Session

Opening speeches

9.30 – 9.45 Monika Wild, Austrian Red Cross
Anne-Sophie Parent, AGE Platform Europe

9.45 – 9.50 Arnaud Senn, European Commission

Two good practices in Austria

9.50 – 10.50 ***The National Quality certificate***, Heidemarie Haydari, Federal Ministry of Labour, Social Affairs and Consumer Protection (20 min)

The Ethical Resident's conferences, Gerda Schmidt, Caritas Socialis Austria (20 min)

Discussion with the floor (20 min)

10.50 – 11.20 *Coffee break*

11.20 – 11.40 Presentation of the Social Protection Committee and its sub-group on ageing: aims, activities and potential activities with the WeDO project by Davor Dominkuš, member of the Social Protection Committee

11.40 – 12.10 Presentation of the Guide for the Partnership by Anne-Sophie Parent, AGE Platform Europe (10 min)
Discussion with the floor (20 min)

12.10 – 12.15 Explanation of the afternoon working group sessions

12.15 – 13.30

Buffet lunch

Afternoon Session

The working groups will aim at helping the project partners to better disseminate and use the Guide for the Partnership. They will also help to detect the main strengths and weaknesses of the document, as well as the main barriers in the long-term care services environment. Each group will have to provide a feedback concerning a specific target group by answering general questions concerning the guide. The questions will be asked by a moderator.

13.30 – 15.00

Afternoon working groups

1) *The users dimension*

2) *The professional carers dimension*

3) *The informal carers dimension*

4) *The regulators (policy makers, local authorities) dimension*

15.00 – 15.15

Coffee break

15.15 – 15.50

Conclusions on the working groups by the rapporteurs

15.50 – 16.00

Conclusions of the event by AGE and the Austrian Red Cross

16.00

End of the event